

FAQ

Contributed by kisbah
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- SHIPPING POLICY:

Seedcovers ships via USPS and UPS, depending on the order. In stock items will be shipped within 5 business days after the order is received. If there will be a delay in shipping your order, we will contact you by e-mail so you can make an informed buying decision. Thank you for your support.

- What shipping methods do you use? We use USPS and UPS.

- What Payment Methods do you accept? We accept VISA, Mastercard, Money Orders, Paypal and Cash.

- Are there other places where I can purchase your product?

Seedcovers is most widely available here at www.seedcovers.com. However, we are spreading across the nation. We make the seedcovers available to churches! Church leadership can preorder package quantities at a wholesale rate. The church keeps the profit on all sales! Look for Seedcovers at a church near you, or let your Pastors know about Seedcovers.com.

- Is there a discount on if you purchase multiple Seedcovers ?

Our purpose is to protect the precious seed, and we make it easy for you to do. Please email me directly for multiple seed discount.

- Do you use 100% genuine leather?

Yes, all of our Seedcovers are made with 100% genuine imported leather. Our Bible covers are made with high-quality Bonded Calf Grain leather, which is fibers of genuine leather bonded together with latex, and a machine-grained finish for durability. We also use Leather Sheep and Goat and Paten leathers.

- Is it safe to use a credit card?

Our online system uses the industry standard secure server layers (SSL). Just enter <https://www.seedcovers.com> into your internet browser to pay with your credit card. This technology encrypts all order information that travels over the Internet. If for any reason you still feel uncomfortable purchasing online with a credit card, just call us at 404-964-6261

- How much is shipping and by what method is merchandise shipped?

Return Policy - Merchandise must be returned within seven days of receipt for a full refund, excluding shipping and handling. You must contact us within seven days of receipt of merchandise to obtain a return authorization number. Items returned without a return authorization number clearly marked on the outside of the package will be returned to the customer unopened. RMA numbers expire seven days after issuance. Packages arriving after seven days of RMA number issuance will be returned, unopened. The merchandise returned must be in the same original, brand new condition with all tags in tact. We reserve the right to reject a return if it does not meet this criteria. Refunds will be processed within 10 days of receipt of returned product.

Exchange Policy -

Defective merchandise can be exchanged for the same item within seven days of receipt. Contact us immediately with your order number to obtain a return merchandise authorization number.